

MEMBER COMMENTS / SUGGESTIONS

May 2018

Member Comment: Should move the dumbbells away from the mirror. Hard to see my form.

YMCA Response: Due to size and equipment restrictions in the weight room and to allow adequate space between benches and racks the weight rack is in the most optimum space available. There are additional mirrors with each squat rack.

Member Comment: Mirror in studio A needs to be clean. I notice that's been a dirty for quite a while.

YMCA Response: Thank you for bringing the dirty mirror to our attention. It is one of the items that is on the reoccurring cleaning list and it should be done on a regular basis. All members should feel free to bring any maintenance / cleaning issues directly to YMCA staff in the Wellness Center or Front Desk so they receive immediate attention.

Member Comment: I am wondering how difficult or expensive it is to calibrate the scale in the women's locker? It hasn't been working for a long time.

YMCA Response: The scales receive a lot of use and it can be difficult to keep them balanced at all times. Our Building and Grounds Director, Tim Daniels, has been notified of the situation and will check and recalibrate.

Member Comment: I have a suggestion that you should have more than one life guard in the pool area at all time. If you do that for me would be the best thing ever.

YMCA Response: We are always looking for new lifeguards and if you or anyone you know is interested please have them speak to Sarah. In the meantime it is simply not cost effective to maintain a schedule with more than one guard at all times and the guard schedule is based on typical busy times, group outings and parties.

Member Comment: Hello, I have a son that is 13 and his brother is 6 and his brother really wants to play with him but on the rules it say that no older than 12 can play in the kids gym if you can bump it up to 14 please and thank you.

YMCA Response: We are glad that your boys enjoy playing together and certainly want to encourage family interaction. The guideline is intended for general age activities but if your sons are following the rest of the rules and using the 4 core values I do not think it is too big a problem to allow them to continue to play together at the current ages. Thanks!

Member Comment: Hi I am 16 am I really like to lift weights and in the weights room upstairs the oldest you have to be is 18 so can you lower it for me?

YMCA Response: We think you are misunderstanding the age restrictions. Members who have completed the 8th grade are permitted full use of the entire upstairs floor Wellness Center after a Strong Teens orientation is completed. This would include the free weight area. Please ask a staff member if you need further clarification or would like an orientation.

Member Comment: Extend the weight room. Gets to crowded.

YMCA Response: We understand that space is limited and crowding is a result but there is quite simply no place to expand the lifting section too and we do our best to arrange equipment to maximize available space to match member requests and needs. We hope that members will maintain the core values of the Y and share equipment and space accordingly.

